

# processfix

Winter newsletter 2025/2026

## Welcome

At Processfix we know that every great transformation begins with people: their ideas, their frustrations, and their drive to make things better. This quarter we sit down with David Anderson, whose career journey across finance, hospitality, and medical diagnostics reveals the power of tackling inefficiency head-on.

From his early days as a chartered accountant to senior CFO roles in fast-moving, highly regulated sectors, David has seen first-hand how operational complexity can hold organisations back and how the right methods can unlock meaningful change.

His experience reminds us that when teams come together to simplify processes, they don't just save time; they unleash creativity, build trust, and open doors to new possibilities. We hope these insights inspire you to look at your own processes with fresh eyes and imagine what's possible when complexity gives way to clarity.

## NEWSFLASH!

### Southampton, UK – October 2025

A royal visit to the Cornerstone Photonics Innovation Centre shines a light on UK innovation, and Processfix is honoured to be part of the journey



## Unleashing potential: A conversation with David Anderson on the power of Processfix

David's professional journey began in the world of audit, where he qualified as a chartered accountant. He spent the majority of his career at BDO, one of the UK's leading accountancy firms, ultimately becoming an audit partner working across a diverse range of industries. His extensive experience in audit has given him a deep understanding of operational efficiency and the challenges businesses face in managing complex processes.



Following his tenure at BDO, David expanded his career into new sectors, applying his financial expertise to industries beyond accountancy. He transitioned into the hospitality sector, taking on the role of Chief Financial Officer (CFO) at Hakkasan, the world-class Cantonese restaurant group, where he played a key role in financial strategy, overseeing processes and driving improvements that streamlined operations.

More recently, David has worked as CFO for two AIM-listed companies in the medical diagnostics sector. In these leadership roles, he has been instrumental in financial planning, operational efficiency, and corporate governance, helping businesses navigate the challenges of a highly regulated industry.

David first encountered Processfix in 2006. "I was intrigued by the approach and whether it would create any change," he recalls. The universal struggle of inefficient processes made him keen to explore ways to drive meaningful improvement. What stood out to him was the team-

based approach of Processfix workshops, bringing together stakeholders to identify issues collaboratively. "Having all the stakeholders involved meant that it was more likely to identify the truth and get commitment to change."

Over the years, David has engaged Processfix at multiple organisations, including BDO and Hakkasan. At BDO, the workshop focused on the audit process, aiming to eliminate inefficiencies and explore what constitutes the "perfect" audit. Using data-driven analysis and regression techniques, the team was able to refine the process and ultimately improve recoveries.

At Hakkasan, the focus shifted to recruitment, where streamlining the process became the key priority. "We were able to cut the number of individual steps by more than half," David notes, highlighting the tangible benefits of an optimised approach.

Beyond measurable improvements, David believes that Processfix delivers invaluable intangible benefits. "Every organisation knows instinctively that their processes are inefficient, and

## "Every organisation knows instinctively that their processes are inefficient"

frustration is often felt most by those at the coal face," he explains. "The collaborative nature of the workshops allow employees to voice their concerns, fostering a culture of transparency and engagement that lasts far beyond the sessions themselves."

Looking ahead, David sees limitless possibilities for the Processfix approach. "Its beauty is in its simplicity and in creating a visual image of the problem". From finance to hospitality and beyond, Processfix continues to serve as a catalyst for meaningful change, helping teams transform their processes, reduce complexity, and unlock new levels of efficiency.

## About us

Organisations rely on processes to get things done. Often these simply evolve over time and become inefficient ways of working. Processfix bring powerful, proven and behaviour-changing techniques to bear in a professionally facilitated environment.

We focus on engaging your teams in their own improvement, empowering them to re-evaluate the way they do things and to develop new and improved ways of working that transform performance and deliver immediate results.

Whether you require rapid improvement workshop facilitation, an organisational wide process improvement programme or to develop and train your team. Processfix specialise in engaging your people, delivering immediate benefits and instilling continuous improvement across your organisation.

## And finally...

**"Can we just give a quick shoutout to the people who made the [University of East Anglia] timetables this year? It's like... 6 weeks early. This is WILD you guys. The team deserves a student impact award."**

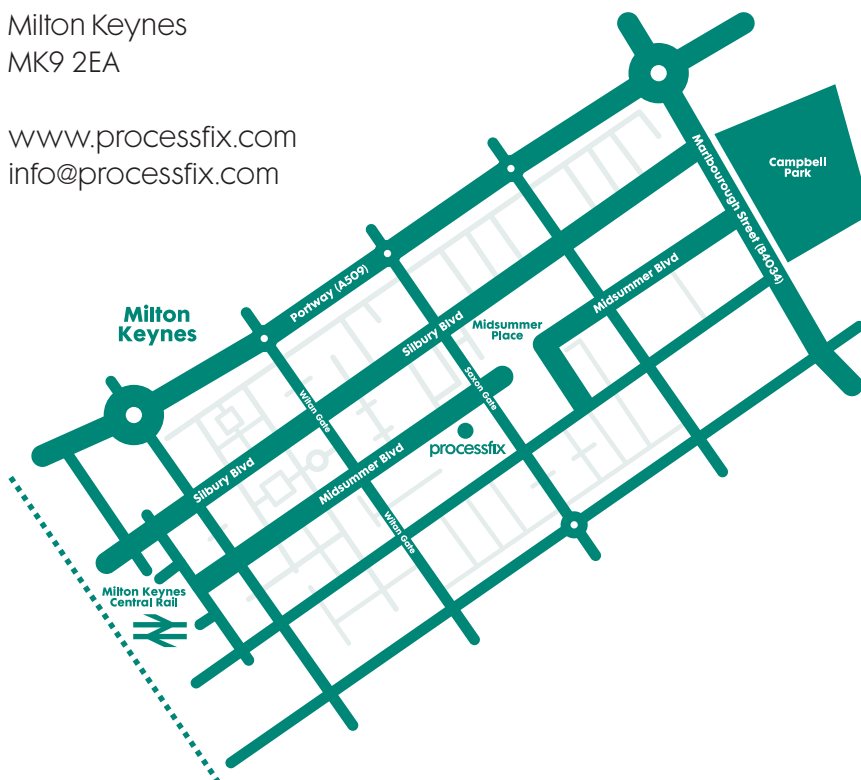
Anonymous student (2025, August 7) following Processfix workshop programme. Concrete Confessions Between UEA Sessions. Uni-Truths. Facebook.com



If you would like to find out how Processfix can benefit your organisation, please contact us at:

Processfix Limited  
Exchange House  
Midsummer Boulevard  
Milton Keynes  
MK9 2EA

[www.processfix.com](http://www.processfix.com)  
[info@processfix.com](mailto:info@processfix.com)



Book your place at the next Processfix masterclass and receive a **free** one-year subscription to the opextoolkit

**Next masterclass**  
**26th February 2026**  
**Price £795 per person**  
**Book online at**  
**[www.processfix.com](http://www.processfix.com)**



Printed on recycled paper.

T +44 (0) 01908 584 710

Processfix® and fixit® are registered trademarks of Processfix Limited. This publication is copyright Processfix Limited and may not be reproduced or transmitted in any form in whole or in part without the prior written permission of Processfix Limited.